

PHARMACY SERVICES

Cumberland Heights does not provide onsite pharmacy services; therefore, a contract with a local provider is maintained. Authorized physician prescribes written or gives telephone orders to licensed nurses for needed medications for individual patients. A supply of stock medications and a supply of emergency drugs, including antidotes, has been developed and approved by the Chief Medical Officer for use as prescribed by authorized physicians.

The contract pharmacist is responsible for safe storage, preparation, distribution, and administration of medication in accordance with Federal, State, and Local law and regulations. A medication control system in conformance with Federal and State Regulations is maintained for all controlled substances. In addition, the pharmacist makes quarterly inspections of drug storage units and procedures, as well as participating in the development of continuing education relating to medication.

When medications are needed, an order from the physician is obtained. The nurse then faxes the order to the pharmacist.

When stock meds are needed, they may be requested by a nurse using the Pharmacy Order Log. The nurse initials the order log, and the order log is faxed to the pharmacists as needed.

The medication is delivered by the contract pharmacy's staff 7 days a week; two times daily Monday through Friday and daily Saturday and Sunday. If there is an emergency and a medication is needed ASAP there is a pharmacist on call to cover this. In a disaster if pharmacy is unable to operate an agreement as been established with the local Costco to fill our pharmacy needs on a temporary basis.

Licensed nurses receive training regarding medication procedures during initial orientation and annually thereafter. The competency of nursing staff in regard to medication is a part of the annual performance evaluation.

QUALITY MANAGEMENT

In addition to the pharmacist's monthly inspection, the Nursing Manager monitors specified indicators via the Physical Health Services Monitoring and Evaluation Report. These indicators are collated monthly and submitted to the QM office. Should an opportunity for improvement or a problem arise, a QM Narrative Analysis with action plan may be completed by the Nursing Manager. Indicators are then used to monitor plan effectiveness.

Reviewed: 01/10 NC, 04/12 NC, 03/13 NC, 2/14 NC

Revised: 01/11 NC